

Prague:exchange

Although many businesses do accept euros, the Czech crown is still the official currency in Czechia. To enjoy your stay in the most pleasant way, you may have to exchange your money. But the process is not always as smooth as it might seem and there are even some dangers you will want to avoid. Therefore, we've composed a summary that will help you to stay safe and content.

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Did you know, that...

- exchange **rates may differ** in individual exchange offices
- every exchange office **must give you a printed receipt** - confirmation of a transaction
- exchange offices **are not allowed to charge a commission** for changing currencies
- on the list of exchange rates, you will always **find the price of buying the foreign currency from the client first, and the price of selling the currency follows**

If you suspect that the transaction was not conducted properly and fairly, you may withdraw from the contract and get your money back within 3 hours (if the transaction wasn't higher than 1000 €).

If you are looking for **more information** or would like to file a **complaint** let us know at

✉ exchange@praha.eu

